



Lifetime Warranty and Recommended Care

Lifetime Limited Warranty

As the original consumer purchaser of Wood-Mode fine custom cabinetry, you have purchased cabinetry built to the highest standards of workmanship and materials. The quality of your Wood-Mode cabinetry is evidenced by our **Lifetime Limited Warranty**.

Your Wood-Mode cabinetry is warranted against defects of material and workmanship for as long as you own them. Replacement of drawer slides and/or hinges are subject to availability from our suppliers. Our responsibility and liability are limited to repairing or remanufacturing, as we may determine, any such defective product. Our warranty does not cover or apply to any defect or malfunction that is not caused by Wood-Mode, Incorporated, (e.g. defects or malfunction caused by misuse, abuse, on-site modifications, environmental conditions, improper storage, improper installation, and neglect) nor does it cover any expense involved in removing or installing any item or product. This warranty applies only to defects and does not apply to the natural aging or mellowing of wood and wood finishes nor from wear and tear. This warranty applies to only the original consumer purchaser of these products and at the original site of installation only.

To obtain performance under this warranty you must contact the dealer from whom you purchased your cabinets and report the nature of all defects claimed. If the dealer is unavailable, then write to Warranty Department, Wood-Mode, One Second Street, P.O. Box 250, Kreamer, PA 17833-0250. No representative has any authority to change or enlarge the above warranty or our liability. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES NOR FOR ANY INCIDENTAL DAMAGES ARISING OUT OF THE BREACH OF ANY EXPRESSED, WRITTEN, OR IMPLIED WARRANTY OR WHICH RELATES TO OUR CABINETS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**WOOD-MODE CABINETS
ONE SECOND STREET, P.O. BOX 250, KREAMER, PA 17833-0250**

Care & Use Instructions

CAUTION: Keep cabinet surfaces dry and free from standing liquids. DO NOT use abrasive cleansers or pads on cabinet surfaces! They can cause scratches. On laminate cabinetry, scratches may be irreparable!

STAINED FINISHES: Use a soft cloth and a mild soapy water solution to remove the dirt & grease. Rinse immediately with a clean cloth and dry with a clean soft cloth, using light pressure. Avoid vigorous rubbing, as this tends to raise glossy spots, marring the original effect. Never use strong soaps, detergents or liquid wax cleaners with dirt cutting agents on wood finishes. If the need arises, wax with a quality paste wax. Try the wax on the back of a door first to be sure you are pleased with the outcome.

OPAQUE PAINTED AND MATTE FINISHES: NEVER use waxes on opaque or matte finishes! Simply wipe clean using a soft cloth with a mild soapy water solution. Rinse immediately after with a clean damp cloth and dry with a soft cloth. **Avoid vigorous rubbing as this tends to raise glossy spots, marring the original effect.**

STAINLESS STEEL: Use a stainless steel cleaner. Follow the directions that accompany the cleaner. Never use acids, solvents or abrasive cleaners that would damage the surface and overall appearance.

PLASTIC LAMINATE CABINETS: Clean with a mild soapy water solution, rinse and wipe dry using a soft cloth. If necessary, remove stubborn stains with a grease-cutting agent. Clean afterward with a mild soapy water solution, rinse and wipe dry.

METALLIC LAMINATES or INSERT PANELS: Do not use abrasive cleaners, scouring pads, powders, sandpaper or steel wool. These will permanently damage the surface and appearance!

Acids, solvents, alkaline or ammonia-based cleaners or other liquids (other than mild soap and water) may etch, oxidize or otherwise damage the surface and appearance. **TO REMOVE FINGERPRINTS, OIL or SUGAR-BASED STAINS,** use a mild (diluted) liquid dish detergent and a soft damp cotton cloth. Clean in the direction of the metal grain, pattern or texture; avoid harsh rubbing. Rinse and remove any residual moisture with a clean, dry cotton cloth.

HINGES: Lubricate hinges annually for extended life and optimum performance with white lithium spray grease. If hinges loosen over time tighten screws to restore hinges to their original operating condition. Remove the hinge cap on frameless cabinets to access the hinge “door adjustment” screws.

WHAT YOU SHOULD KNOW ABOUT FINISHED WOOD PRODUCTS:

Humidity Control is Important with Wood Products: The wood products in Wood-Mode and Brookhaven cabinets, based on fine furniture industry standards, are conditioned to 5%-8% moisture content at the factory. The wood working industry recommends that room environments in the comfort zone of 70° F be maintained at a relative humidity range of 25%-55% for wood products.

As the relative humidity in a room increases wood will gain moisture and expand. Wood loses moisture and contracts as relative humidity goes down in a home environment. This natural expansion and contraction of hardwoods can at times become visible at the joints of doors and frame components. Finish stress lines at joints are more visible on painted finishes. This natural characteristic of wood can be expected in a normal home conditioned through out the year between the 25%-55% relative humidity range and is not considered a defect.

The more a home's relative humidity is allowed to exceed 55% the more its wood products will expand to the point of wood failure at extreme moisture levels. Wood failure possibilities include splits, cracks and wood joint expansion and separation. Inset door expansion becomes noticeable with high humidity conditions. If significant expansion occurs, the doors will rub against the cabinet frame as they are opened and closed. Low relative environments can cause wood to shrink and create cracks and related noticeable characteristics. Moisture content expansion and contraction of wood is a natural occurrence and is not a defect and therefore is not warranted. Moisture related problems can be minimized by maintaining relative humidity in the 25%-55% range for the home's comfort zone of 70° F.

Sunlight's Effect on Wood & Wood Finishes: Wood and wood finishes tend to gradually mellow when exposed to light. Excessive direct sunlight can have a more dramatic effect.

Wear and Tear Around Knobs and Handles: Frequent use of cabinet doors and drawers can cause wear around knobs and handles. Chemicals from our skin can break down the finish over time around knobs and handles. Repetitive fingernail and ring impact will damage the finish over time. This is normal “wear & tear” and is not considered a finish defect. Using the care and cleaning instructions outlined above on a routine basis will help to minimize finish wear and will help keep the cabinet finish beautiful.

LIFETIME LIMITED WARRANTY

As the original consumer purchaser of Wood-Mode fine custom cabinetry, you have purchased cabinetry built to the highest standards of workmanship and materials. The quality of your Wood-Mode cabinetry is evidenced by our **Lifetime Limited Warranty**.

Your Wood-Mode cabinetry is warranted against defects of material and workmanship for as long as you own them. Replacement of drawer slides and/or hinges are subject to availability from our suppliers. Our responsibility and liability are limited to repairing or remanufacturing, as we may determine, any such defective product. Our warranty does not cover or apply to any defect or malfunction that is not caused by Wood-Mode, Incorporated, (e.g. defects or malfunction caused by misuse, abuse, on-site modifications, environmental conditions, improper storage, improper installation, and neglect) nor does it cover any expense involved in removing or installing any item or product. This warranty applies only to defects and does not apply to the natural aging or mellowing of wood and wood finishes nor from wear and tear. This warranty applies to only the original consumer purchaser of these products and at the original site of installation only.

To obtain performance under this warranty you must contact the dealer from whom you purchased your cabinets and report the nature of all defects claimed. If the dealer is unavailable, then write to Warranty Department, Wood-Mode, One Second Street, P.O. Box 250, Kreamer, PA 17833-0250. No representative has any authority to change or enlarge the above warranty or our liability. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES NOR FOR ANY INCIDENTAL DAMAGES ARISING OUT OF THE BREACH OF ANY EXPRESSED, WRITTEN, OR IMPLIED WARRANTY OR WHICH RELATES TO OUR CABINERY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.